



# Associates in Hearing HealthCare

## Audiologist

At Associates in Hearing Healthcare, we specialize in hearing loss treatment, hearing aids, hearing loss services, tinnitus treatment, & cochlear implants for our clients in Voorhees, NJ.

### **Position Summary:**

Under the general direction of the owner, and in accordance with required industry and state professional licensing standards and local practice scope, the Audiologist is responsible for growing and maintaining the practice. This should include achieving all financial goals as well as offering diagnostic and assessment audiology services. The Audiologist is responsible for creating an exceptional patient journey through patient care and appropriate treatment options.

### **Principal Duties and Responsibilities (Essential Functions):**

- Achieve practice financial goals, Required Results (R2), and associated growth goals.
- Work with the Front Office Professionals (FOP) to create an opportunity-focused schedule conducive to achieving R2.
- Achieve all practice performance standard goals including:
  - Close rate
  - Third Party participation
  - Return for credit rates
  - Cancellation/No-Show rates
  - Out of Warranty (OOW) rates.
- Complete all Care After “No” calls within 24 hours.
- Support, implement, and achieve all wellness program goals for the practice.
- Define patient hearing impairment by administering relevant tests, determining type and degree of hearing impairment, interpreting audiometric diagnostic data, and preparing written diagnostic reports.

- Provide treatments by cleaning ear canal; fitting hearing aids and other assistive devices; counseling patients and families; conducting programs in aural rehabilitation; guiding technical staff; and conducting auditory training, mapping of cochlear plants.
- Track individual and practice progress through the use of available reports and practice software.
- Establish and build a favorable community presence.
- Assure a superior patient journey through the delivery of clinical services.
- Create and maintain productive and respectful relationships with all team members.
- Demonstrate leadership in applying all processes and programs as determined by senior leadership.
- Model and demonstrate appropriate skills to develop all team members, including FOPs.
- Complete special assignments as requested by the owner/AM and participate in 4 public relations programs, outreach programs, and marketing programs a year.
- Maintain patient records by recording and updating evaluations, changes, progress, and treatments.
- Participate in training and development through weekly conference calls & quarterly Employee Development Programs (EDP) both on-site and off.
- Update job knowledge by tracking trends in new techniques and approaches, participating in educational opportunities, reading professional publications, maintaining personal networks, and participating in professional organizations.
- Maintain legal and accreditation compliance by adhering to federal, state, and local regulations and professional standards.
- Maintain patient privacy in compliance with HIPAA federal guidelines and clinic policies.

### **Supervision Received:**

Works under the general direction and guidance of the owner or Director of Operations.

### **Supervision Exercised:**

(Varies based on practice configuration)

## **Qualifications & Skills:**

- Master's degree in Audiology, Audiometry, or combined Audiology and Speech Science; Au.D. preferred.

**To apply:**

**Please send your resume to [careers@ears4you.com](mailto:careers@ears4you.com).**

Associates in Hearing HealthCare is proud to be an Equal Employment Opportunity employer.